

Paul Jones

L P Gas & Plumbing

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Important for winter 2014-2015

This affects your 'no frost damage' guarantee.

The annual drain down and reconnection fee covers the hot and cold water services, including taps, parts of any gas appliance relating to these services, toilet pans, cisterns, and shower mixers. The guarantee relates to water soundness and damage to these items only.

It does not cover re-establishing the electricity or gas supply, or igniting and testing the operation of any gas appliance at reconnection. See discounted service below.

All drain down requests made for dates after the first recorded drop in temperature to **ZERO** degrees centigrade, (in this area) will be tested where possible. Any damage will be repaired and charged for. In the event of the system being **frozen** at the time of drain down all reasonable attempts will be made to drain, but repairs will not be carried out and charged for until reconnection.

If your caravan has a **wet central heating system** it will be assumed that this has the correct level of antifreeze as provided by the manufacturer. It is a requirement of the boiler manufacturer that electricity and gas is continuously available to allow the boiler protection systems to function. If you elect to turn off either, or both, energy supplies you do so entirely at your own risk.

Washing machines and dish washers (including hoses) are not covered against frost damage under any circumstances whatsoever.

2013 new caravans:

Atlas Caravans are now installing baths, Willerby Caravans are installing condensing combi boilers. Others manufacturers may supply either, or both. These require considerably more time to drain, and reconnect, and are charged accordingly.

Discounted service for 2015:

Should you require your gas system to be up and running from the date of reconnection I am offering the following which will be invoiced separately at the time of reconnection: A basic gas test to the gas system and appliances, with safety certificate. This includes a 'free of charge' option of leaving pilots lit, and/or heating systems on (please leave instructions on back of drain down form) ready for your arrival.

Price £50.00

In order to achieve the required safety standard for a certificate to be issued should any appliance be found to need servicing this will be charged at a discounted price of an additional £8 per appliance. Appliance malfunctions, or any other safety issues requiring parts and repair, will be quoted for. This work will only be undertaken with the agreement of the caravan owner.

Your signature on the draindown request form confirms that you have read, and agree to, these conditions.